



CANCELLATION POLICY

All cancelled bookings will incur a fee of 15% of the first nights accommodation, unless the booking is cancelled within 24 hours prior to arrival where the first nights accommodation will be retained. There will be no refunds for early departures.

PAYMENT POLICY

The first nights accommodation will be charged to your credit card. The balance is payable on arrival. All guests will need to provide a valid credit card on arrival to the Resort. We accept MasterCard, Visa, Amex and Diners

It is a Resort policy that under no circumstances, except approved medical reasons, are guests permitted to bring their own linen & pillows into the resort. A variety of pillows and other bed linen are provided.

It is a Resort policy that no person whilst at the Resort shall bring or keep any animals, birds or reptile at the resort with the exception of Guide and Hearing dogs.